

George Suba - IT Engineer & Sysadmin

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Accomplished macOS & Linux specialist, technical troubleshooter, enthusiastic about simplifying complexity.
Can work as part of a team or independently.

Skills

Extensive experience and skills

macOS & Debian Linux & Windows 11 administration, IT service delivery, MSP experience, Remote support, Internal documentation, Group policy, Active directory, Bash, SSH, DNS, Git, GDPR, Project management, Administration of Zoom enterprise, DropBox enterprise, Microsoft 365 & Google workspace

Software skills

Jamf Pro, JumpCloud, Microsoft Intune, Bloomberg Software, IT Glue, ConnectWise, FreshDesk, Salesforce, Autotask, Solarwinds, DUO, N-Able, Sophos, Apache, SSL, Cron, Mimecast, Bash, Git, Virtualisation (Proxmox & KVM), Egnyte Secure Enterprise Content, Confluence, Atlassian - Jira

Professional Experience

Global IT Support Specialist

Playtech PLC • *Dec 2024 - Present*
London, United Kingdom

- Delivering interactive corporate-wide IT support for 7000+ end users & developers across 4 continents and 20 locations
- On-site / remote troubleshooting issues with scanners & network printers
- Administration of Microsoft 365 & AD Services
- Jamf Enterprise management - Provided guidance on potential actions and strategies for JAMF, packaging, create custom profiles, bash scripts
- macOS configuration and administration via Jamf Pro
- AV meeting rooms setup and support (teams & zoom)

MSP - Information Technology Infrastructure Engineer

Matsco Solutions • *Dec 2023 - Oct 2024 ~ 11 mos*
London, United Kingdom

- Experience in IT MSP focused on the financial services industry
- Delivering interactive support for customers with their IT issues on macOS, iOS and Windows 10 / 11
- On-site / remote troubleshooting issues with scanners, network printers
- Administration of Microsoft 365 and Google Workspace
- macOS, iOS management - configuration and administration via JumpCloud & Jamf Pro
- Infrastructure maintenance and writing technical documentation
- Project coordination - communication and coordination with vendors
- Server room migration projects, new server room setups
- AV meeting rooms setup and support

System Administrator

Spring Studios • *Jul 2023 - Oct 2023 ~ 4 mos*

London, United Kingdom

- Experience 1st / 2nd / 3rd line Apple and Windows 10 / 11 Support
- Primary point of contact for any IT support requests from London and Milan staff
- Infrastructure maintenance and writing technical documentation
- macOS, iOS management - configuration and administration via Jamf Pro
- Administration of DropBox enterprise, Zoom enterprise, Adobe creative cloud & Microsoft 365

MSP - IT Support - Technical Consultant

Wavenet Limited • *Jun 2022 - May 2023 ~ 1 yr*

London, United Kingdom

- Delivering interactive support for customers with their IT issues on macOS, Windows 10 / 11 and Linux
- On-site / remote troubleshooting issues with scanners, network printers & VPN networks
- Administration of Microsoft 365 and Google Workspace
- macOS, iOS management - configuration and administration via Jamf Pro
- Infrastructure maintenance and writing technical documentation
- Manage support via phone calls and tickets on ConnectWise platform

Sysadmin & IT Engineer

Freelancer - Self-employed • *Oct 2011 - Dec 2022 ~ 11 yrs 3 mos*

London, United Kingdom

- Creating websites for individuals, small and medium sized businesses
- On-site / remote IT support services on a day-to-day basis with Linux servers, Windows, macOS
- Writing technical documentation for various IT projects and businesses
- Creating video tutorials / documentation for individuals and businesses
- Administration of networking devices such as routers and switches
- Writing shell scripts using bash for process automation of applications, backup and scheduling

Support Analyst - Professional Service Organization

OneTrust Technology Limited • *Dec 2021 - Feb 2022 ~ 3 mos*

London, United Kingdom

IT Network Engineer & Web Developer

Sedgehill School • *Jan 2014 - Jul 2015 ~ 1 yr 7 mos*

London, United Kingdom

IT Support Technician & IT Network Engineer

Babcock International Group PLC • *Jun 2013 - Dec 2013 ~ 7 mos*

London, United Kingdom

Professional Training

JumpCloud Core (2024)

Jamf200 (2023)

CompTIA

A+ (2019) • Linux+ (2019) • Network+ (2023) • Security+ (2023)

OneTrust

Privacy Professional (2021) • Employee Privacy & Security (2021)

Education

Auto Electrician Diploma

SOU-s Martin • Slovakia, European Union

Study areas included: Programming, Software life cycle and development, Mechanical engineering, Usability, History, 1 Foreign Language

Language Skills

English - Full, **Slovak** - Native, **Czech** - Native, **Polish** - Limited working proficiency

I care about every detail as well as on the big picture and try to create something exceptional. Even if you don't recognise it at first glance, it's that special something that sets me apart from the competition.

THANK YOU FOR YOUR TIME